Group result - reported

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Operating revenues and other gains | 1,796 | 1,797 | 1,890 | 1,830 | 2,534 | 1,890 | 2,534 | 644 | 34.1% |
| Operating expenses | (1,296) | (1,178) | (1,352) | (1,218) | (1,492) | (1,352) | (1,492) | (140) | (10.4%) |
| EBITDAI | 500 | 619 | 538 | 612 | 1,042 | 538 | 1,042 | 504 | 93.7% |
| Finance income | 17 | 17 | 14 | 12 | 16 | 14 | 16 | 2 | 14.3% |
| Finance expense | (43) | (38) | (37) | (37) | (43) | (37) | (43) | (6) | (16.2%) |
| Depreciation and amortisation | (262) | (259) | (257) | (263) | (248) | (257) | (248) | 9 | 3.5% |
| Net investment income | | (1) | (1) | - | (1) | (1) | (1) | - | -% |
| Net earnings before income tax | 212 | 338 | 257 | 324 | 766 | 257 | 766 | 509 | NM |
| Tax income /(expense) | (65) | (104) | (78) | (93) | 71 | (78) | 71 | 149 | NM |
| Net earnings for the period | 147 | 234 | 179 | 231 | 837 | 179 | 837 | 658 | NM |
| | | | | | | | | | |
| Capital expenditure excluding spectrum | 190 | 159 | 218 | 192 | 250 | 218 | 250 | 32 | 14.7% |
| Free cash flows excluding spectrum | 132 | 352 | 164 | 269 | 115 | 164 | 115 | (49) | (29.9%) |
| Reported EBITDAI margin | 27.8% | 34.4% | 28.5% | 33.4% | 41.1% | 28.5% | 41.1% | 12.6% | |
| Reported effective tax rate | 30.7% | 30.8% | 30.4% | 28.7% | (9.3%) | 30.4% | (9.3%) | (39.7%) | |
| Capital expenditure to operating revenues and | 10.6% | 8.8% | 11.5% | 10.5% | 9.9% | 11.5% | 9.9% | (1.6%) | |
| other gains | | | | | | | | | |
| Reported basic earnings per share (cents) | 8.0 | 12.5 | 9.6 | 12.4 | 44.7 | 9.6 | 44.7 | 35.1 | NM |
| Reported diluted earnings per share (cents) | 8.0 | 12.5 | 9.6 | 12.4 | 44.6 | 9.6 | 44.6 | 35.0 | NM |

Group result - adjusted

Spark presents adjusted EBITDAI and adjusted net earnings when the year includes significant items individually greater than \$25 million. H1 FY23 includes the net gain of \$584 million on the sale of Connexa and a one-off provision of \$52 million for Spark Sport. These two items are described in further detail in Note 2 of the Interim Financial Statements. Adjusted EBITDAI and adjusted net earnings are as follows:

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Adjusted operating revenues and other gains | 1,796 | 1,797 | 1,890 | 1,830 | 1,950 | 1,890 | 1,950 | 60 | 3.2% |
| Adjusted operating expenses | (1,296) | (1,178) | (1,352) | (1,218) | (1,440) | (1,352) | (1,440) | (88) | (6.5%) |
| Adjusted EBITDAI | 500 | 619 | 538 | 612 | 510 | 538 | 510 | (28) | (5.2%) |
| Finance income | 17 | 17 | 14 | 12 | 16 | 14 | 16 | 2 | 14.3% |
| Finance expense | (43) | (38) | (37) | (37) | (43) | (37) | (43) | (6) | (16.2%) |
| Depreciation and amortisation | (262) | (259) | (257) | (263) | (248) | (257) | (248) | 9 | 3.5% |
| Net investment income | _ | (1) | (1) | - | (1) | (1) | (1) | - | -% |
| Adjusted net earnings before income tax | 212 | 338 | 257 | 324 | 234 | 257 | 234 | (23) | (8.9%) |
| Adjusted income tax expense | (65) | (104) | (78) | (93) | (69) | (78) | (69) | 9 | 11.5% |
| Adjusted net earnings for the period | 147 | 234 | 179 | 231 | 165 | 179 | 165 | (14) | (7.8%) |
| | | | | | | | | | |
| Capital expenditure excluding spectrum | 190 | 159 | 218 | 192 | 250 | 218 | 250 | 32 | 14.7% |
| Free cash flows excluding spectrum | 132 | 352 | 164 | 269 | 115 | 164 | 115 | (49) | (29.9%) |
| Adjusted EBITDAI margin | 27.8% | 34.4% | 28.5% | 33.4% | 26.2% | 28.5% | 26.2% | (2.3%) | |
| Adjusted effective tax rate | 30.7% | 30.8% | 30.4% | 28.7% | 29.5% | 30.4% | 29.5% | (0.9%) | |
| Capital expenditure to adjusted operating | 10.6% | 8.8% | 11.5% | 10.5% | 12.8% | 11.5% | 12.8% | 1.3% | |
| revenues and other gains | | | | | | | | | |
| Adjusted basic earnings per share (cents) | 8.0 | 12.5 | 9.6 | 12.4 | 8.8 | 9.6 | 8.8 | (0.8) | (8.3%) |
| Adjusted diluted earnings per share (cents) | 8.0 | 12.5 | 9.6 | 12.4 | 8.8 | 9.6 | 8.8 | (0.8) | (8.3%) |

Gross margin by product

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|--|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Mobile | 407 | 430 | 437 | 467 | 477 | 437 | 477 | 40 | 9.2% |
| Voice | 87 | 93 | 86 | 79 | 71 | 86 | 71 | (15) | (17.4%) |
| Broadband | 166 | 173 | 166 | 152 | 149 | 166 | 149 | (17) | (10.2%) |
| Cloud, security and service management | 179 | 179 | 176 | 167 | 160 | 176 | 160 | (16) | (9.1%) |
| Procurement and partners | 20 | 23 | 26 | 27 | 27 | 26 | 27 | 1 | 3.9% |
| Managed data, network and services | 72 | 73 | 65 | 72 | 64 | 65 | 64 | (1) | (1.5%) |
| Other product | 28 | 42 | 33 | 47 | 49 | 33 | 49 | 16 | 48.5% |
| Total product gross margin | 959 | 1,013 | 989 | 1,011 | 997 | 989 | 997 | 8 | 0.8% |
| Other gains | 4 | 24 | 16 | 10 | 588 | 16 | 588 | 572 | NM |
| Total gross margin | 963 | 1,037 | 1,005 | 1,021 | 1,585 | 1,005 | 1,585 | 580 | 57.7% |

Connections

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|--|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | 000's | % |
| Mobile connections ¹ | 2,431 | 2,421 | 2,445 | 2,503 | 2,629 | 2,445 | 2,629 | 184 | 7.5% |
| Voice connections by type ² | | | | | | | | | |
| POTS and ISDN ³ | 215 | 187 | 159 | 132 | 107 | 159 | 107 | (52) | (32.7%) |
| VoIP | 69 | 69 | 69 | 66 | 60 | 69 | 60 | (9) | (13.0%) |
| Voice over wireless | 23 | 24 | 20 | 17 | 14 | 20 | 14 | (6) | (30.0%) |
| | 307 | 280 | 248 | 215 | 181 | 248 | 181 | (67) | (27.0%) |
| Broadband connections by technology | | | | | | | | | |
| Copper | 157 | 131 | 113 | 95 | 79 | 113 | 79 | (34) | (30.1%) |
| Fibre | 381 | 395 | 402 | 415 | 423 | 402 | 423 | 21 | 5.2% |
| Wireless ⁴ | 166 | 178 | 187 | 194 | 202 | 187 | 202 | 15 | 8.0% |
| | 704 | 704 | 702 | 704 | 704 | 702 | 704 | 2 | 0.3% |
| IoT connections | 372 | 476 | 623 | 832 | 1,160 | 623 | 1,160 | 537 | 86.2% |

¹ Mobile connections excluding MVNO connections but including legacy machine to machine and SIM based SmartWatch connections.

Group FTE's

| _ | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|-----------------|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| FTE permanent | 4,961 | 4,889 | 4,921 | 4,924 | 4,976 | 4,921 | 4,976 | 55 | 1.1% |
| FTE contractors | 121 | 150 | 190 | 208 | 182 | 190 | 182 | (8) | (4.2%) |
| Total FTE | 5,082 | 5,039 | 5,111 | 5,132 | 5,158 | 5,111 | 5,158 | 47 | 0.9% |

Dividends

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|--------------------------------------|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| Ordinary dividends (cents per share) | 12.50 | 12.50 | 12.50 | 12.50 | 13.50 | 12.50 | 13.50 | 1.00 | 8.0% |
| Special dividends (cents per share) | | - | - | - | - | | - | - | -% |
| | 12.50 | 12.50 | 12.50 | 12.50 | 13.50 | 12.50 | 13.50 | 1.00 | 8.0% |

² Voice connections include all voice technology types, including POTS, ISDN, VoIP and wireless voice. Voice connections exclude connections where Spark also provide a bundled broadband service, but include all wholesale voice connections (including those where the underlying customer has a bundled broadband service).

 $^{^{\}rm 3}$ Prior year connection numbers have been restated to reflect updated POTS connection numbers.

⁴ FY21 wireless broadband connections have been restated to include data only connections of 2,394.

Group operating revenues and other gains

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Operating revenues | | | | | | | | | |
| Mobile | | | | | | | | | |
| Service revenue | 420 | 432 | 441 | 458 | 480 | 441 | 480 | 39 | 8.8% |
| Non-service revenue | 231 | 228 | 237 | 215 | 252 | 237 | 252 | 15 | 6.3% |
| | 651 | 660 | 678 | 673 | 732 | 678 | 732 | 54 | 8.0% |
| Voice | | | | | | | | | |
| Access | 62 | 67 | 57 | 52 | 45 | 57 | 45 | (12) | (21.1%) |
| Calling | 71 | 67 | 70 | 68 | 59 | 70 | 59 | (11) | (15.7%) |
| Other voice revenue | 21 | 20 | 19 | 19 | 18 | 19 | 18 | (1) | (5.3%) |
| | 154 | 154 | 146 | 139 | 122 | 146 | 122 | (24) | (16.4%) |
| Broadband ¹ | 337 | 333 | 324 | 315 | 313 | 324 | 313 | (11) | (3.4%) |
| Cloud, security and service management | 217 | 226 | 224 | 222 | 214 | 224 | 214 | (10) | (4.5%) |
| Procurement and partners | 236 | 178 | 301 | 237 | 319 | 301 | 319 | 18 | 6.0% |
| Managed data, network and services | 140 | 142 | 140 | 143 | 142 | 140 | 142 | 2 | 1.4% |
| Other product revenues ² | 57 | 80 | 61 | 91 | 104 | 61 | 104 | 43 | 70.5% |
| Total operating revenues | 1,792 | 1,773 | 1,874 | 1,820 | 1,946 | 1,874 | 1,946 | 72 | 3.8% |
| Other gains | 4 | 24 | 16 | 10 | 4 | 16 | 4 | (12) | (75.0%) |
| Adjusted operating revenues and other gains | 1,796 | 1,797 | 1,890 | 1,830 | 1,950 | 1,890 | 1,950 | 60 | 3.2% |
| Net gain on sale of Connexa | - | - | - | - | 584 | - | 584 | 584 | NM |
| Total operating revenues and other gains | 1,796 | 1,797 | 1,890 | 1,830 | 2,534 | 1,890 | 2,534 | 644 | 34.1% |

 $^{^{\}rm 1}$ Wireless broadband revenues and connections are included in broadband revenues and connections.

² Other product revenues includes revenues from Consumer, Business, Wholesale and other customer segments.

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|------------------------------------|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| Operating revenues and other gains | \$m | % |
| Consumer | 769 | 779 | 777 | 757 | 797 | 777 | 797 | 20 | 2.6% |
| Business | 935 | 897 | 1,018 | 952 | 1,019 | 1,018 | 1,019 | 1 | 0.1% |
| Wholesale and other | 92 | 121 | 95 | 121 | 718 | 95 | 718 | 623 | NM |
| | 1,796 | 1,797 | 1,890 | 1,830 | 2,534 | 1,890 | 2,534 | 644 | 34.1% |

Finance income

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| Finance income | \$m | % |
| Finance lease interest income | 6 | 7 | 6 | 3 | 4 | 6 | 4 | (2) | (33.3%) |
| Other interest income | 11 | 10 | 8 | 9 | 12 | 8 | 12 | 4 | 50.0% |
| | 17 | 17 | 14 | 12 | 16 | 14 | 16 | 2 | 14.3% |

Net investment income

| | HT LIST | HZ FYZI | HT LIZZ | HZ FYZZ | HT LAS | HT LIZZ | HT L172 | HT LIZZ A | HT F123 |
|---|---------|---------|---------|---------|--------|---------|---------|-----------|---------|
| Net investment income | \$m | \$m | \$m | \$m | \$m | \$m | \$m | \$m | % |
| Share of associates' and joint ventures' net losses | - | (1) | (1) | - | (3) | (1) | (3) | (2) | NM |
| Interest income on loans receivable from associates and _ | - | - | - | - | 2 | | 2 | 2 | 100.0% |
| joint ventures | - | (1) | (1) | - | (1) | (1) | (1) | - | -% |

Group operating expenses

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | | | H1 FY22 v | |
|---|---------|---------|---------|---------|---------|---------|---------|-----------|-----------|
| Product costs | \$m | % |
| Mobile | 244 | 230 | 241 | 206 | 255 | 241 | 255 | 14 | 5.8% |
| Voice | 67 | 61 | 60 | 60 | 51 | 60 | 51 | (9) | (15.0%) |
| Broadband | 171 | 160 | 158 | 163 | 164 | 158 | 164 | 6 | 3.8% |
| Cloud, security and service management | 38 | 47 | 48 | 55 | 54 | 48 | 54 | 6 | 12.5% |
| Procurement and partners | 216 | 155 | 275 | 210 | 292 | 275 | 292 | 17 | 6.2% |
| Managed data, network and services | 68 | 69 | 75 | 71 | 78 | 75 | 78 | 3 | 4.0% |
| Other product costs | 29 | 38 | 28 | 44 | 55 | 28 | 55 | 27 | 96.4% |
| | 833 | 760 | 885 | 809 | 949 | 885 | 949 | 64 | 7.2% |
| Labour | 256 | 237 | 263 | 232 | 269 | 263 | 269 | 6 | 2.3% |
| Other operating expenses | | | | | | | | | |
| Network support costs | 44 | 42 | 44 | 21 | 45 | 44 | 45 | 1 | 2.3% |
| Computer costs | 51 | 50 | 55 | 56 | 57 | 55 | 57 | 2 | 3.6% |
| Accommodation costs | 32 | 35 | 30 | 35 | 40 | 30 | 40 | 10 | 33.3% |
| Advertising, promotions and communication | 44 | 28 | 34 | 26 | 33 | 34 | 33 | (1) | (2.9%) |
| Bad debts | (1) | (6) | 3 | 1 | 4 | 3 | 4 | 1 | 33.3% |
| Impairment expense | - | 2 | 2 | - | - | 2 | - | (2) | (100.0%) |
| Other | 37 | 30 | 36 | 38 | 43 | 36 | 43 | 7 | 19.4% |
| | 207 | 181 | 204 | 177 | 222 | 204 | 222 | 18 | 8.8% |
| Adjusted operating expenses | 1,296 | 1,178 | 1,352 | 1,218 | 1,440 | 1,352 | 1,440 | 88 | 6.5% |
| Spark Sport provision | - | - | - | - | 52 | - | 52 | 52 | NM |
| Total operating expenses | 1,296 | 1,178 | 1,352 | 1,218 | 1,492 | 1,352 | 1,492 | 140 | 10.4% |
| Finance expense | | | | | | | | | |
| · | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FV22 | H1 FV23 | H1 FY22 v | c H1 FV23 |
| | \$m | % % |
| Finance expense | | | | | | | | | |
| Finance expense on long-term debt | 21 | 22 | 23 | 22 | 22 | 23 | 22 | (1) | (4.3%) |
| Other interest and finance expense | 6 | 4 | 4 | 7 | 7 | 4 | 7 | 3 | 75.0% |
| Lease interest expense | 15 | 11 | 10 | 9 | 15 | 10 | 15 | 5 | 50.0% |
| Leased customer equipment interest expense | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 1 | 33.3% |
| | 46 | 41 | 40 | 42 | 48 | 40 | 48 | 8 | 20.0% |
| Capitalised interest | (3) | (3) | (3) | (5) | (5) | (3) | (5) | (2) | (66.7%) |
| | 43 | 38 | 37 | 37 | 43 | 37 | 43 | 6 | 16.2% |
| Depreciation and amortisation expens | e | | | | | | | | |
| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 v | s H1 FY23 |
| | \$m | % |
| Depreciation and amortisation expense | | | | | | | | | |
| Depreciation - property, plant and equipment | 124 | 118 | 116 | 118 | 114 | 116 | 114 | (2) | (1.7%) |
| Depreciation - right-of-use assets | 35 | 42 | 40 | 40 | 36 | 40 | 36 | (4) | (10.0%) |
| Depreciation - leased customer equipment assets | 19 | 17 | 18 | 19 | 19 | 18 | 19 | 1 | 5.6% |
| Amortisation - intangible assets | 84 | 82 | 83 | 86 | 79 | 83 | 79 | (4) | (4.8%) |
| | 262 | 259 | 257 | 263 | 248 | 257 | 248 | (9) | (3.5%) |

Analysis & KPI's - Mobile

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|--|----------------|----------------|----------------|---------------------|---------------------|---------------------|---------------------|------------|---------------|
| Mobile revenue by type (Consumer and Business) | \$m | \$m | \$m | \$m | \$m | \$m | \$m | \$m | % |
| Mobile service revenue | 415 | 427 | 435 | 451 | 472 | 435 | 472 | 37 | 8.5% |
| Mobile non-service revenue ¹ | 223 | 221 | 229 | 205 | 231 | 229 | 231 | 2 | 0.9% |
| | 638 | 648 | 664 | 656 | 703 | 664 | 703 | 39 | 5.9% |
| Wholesale and other customer segment mobile | | | | | | | | | |
| revenue ² | 13 | 12 | 14 | 17 | 29 | 14 | 29 | 15 | NM |
| Total mobile revenue | 651 | 660 | 678 | 673 | 732 | 678 | 732 | 54 | 8.0% |
| Mobile product costs ³ | (244) | (230) | (241) | (206) | (255) | (241) | (255) | (14) | (5.8%) |
| Mobile gross margin | 407 | 430 | 437 | 467 | 477 | 437 | 477 | 40 | 9.2% |
| Mobile gross margin % | 62.5% | 65.2% | 64.5% | 69.4% | 65.2% | 64.5% | 65.2% | 0.7% | |
| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| Total mobile revenue by customer segment | \$m | \$m | \$m | \$m | \$m | \$m | \$m | \$m | % |
| Consumer | 438 | 441 | 454 | 444 | 486 | 454 | 486 | 32 | 7.0% |
| Business | 200 | 207 | 210 | 212 | 217 | 210 | 217 | 7 | 3.3% |
| Wholesale and other | 13 | 12 | 14 | 17 | 29 | 14 | 29 | 15 | NM |
| | 651 | 660 | 678 | 673 | 732 | 678 | 732 | 54 | 8.0% |
| Average revenue per user (ARPU) - 6 month active | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| (Consumer and Business) | \$ per | \$ per | \$ per | \$ per | \$ per | \$ per | \$ per | \$ per | |
| | month | month | month | month | month | month | month | month | % |
| Total ARPU | 28.51 | 29.66 | 30.19 | 30.84 | 31.19 | 30.19 | 31.19 | 1.00 | 3.3% |
| Pay-monthly ARPU | 39.97 | 40.31 | 40.17 | 41.01 | 41.59 | 40.17 | 41.59 | 1.42 | 3.5% |
| Prepaid ARPU | 14.36 | 15.42 | 16.26 | 16.47 | 17.11 | 16.26 | 17.11 | 0.85 | 5.2% |
| Number of mobile connections at period end - 6 | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| month active (Consumer and Business) 4 | 000's | 000's | 000's | 000's | 000's | 000's | 000's | 000's | % |
| Pay-monthly connections | | | | | | | | | |
| Prepaid connections | 1.355 | 1.386 | 1.416 | 1.437 | 1.471 | 1.416 | 1.471 | 55 | 3.9% |
| Prepaid Connections | 1,355 1,047 | 1,386 1,008 | 1,416 1,001 | 1,437 1,038 | 1,471 1,131 | 1,416 1,001 | 1,471 1,131 | 55 130 | 3.9% 13.0% |
| Internal connections | - | - | - | 1,437 1,038 4 | 1,471 1,131 4 | 1,416 1,001 4 | 1,471 1,131 4 | | |

 $^{^{\}rm 1}$ Mobile non-service revenue includes hand set sales and mobile interconnect.

² Includes MVNO revenue.

 $^{^{\}rm 3}$ Includes handset, interconnect and cellphone tower access costs.

 $^{^{\}rm 4}$ Excludes MVNO connections but includes SIM based SmartWatch connections.

Analysis & KPI's - Voice

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|--|--|--|--|--|--|--|---|--|---|
| Revenue by type | \$m | \$m | \$m | \$m | \$m | \$m | \$m | \$m | % |
| Access | 62 | 67 | 57 | 52 | 45 | 57 | 45 | (12) | (21.1%) |
| Calling | 71 | 67 | 70 | 68 | 59 | 70 | 59 | (11) | (15.7%) |
| Other voice revenue | 21 | 20 | 19 | 19 | 18 | 19 | 18 | (1) | (5.3%) |
| Total voice revenue | 154 | 154 | 146 | 139 | 122 | 146 | 122 | (24) | (16.4%) |
| Voice product costs ¹ | (67) | (61) | (60) | (60) | (51) | (60) | (51) | 9 | 15.0% |
| Voice gross margin | 87 | 93 | 86 | 79 | 71 | 86 | 71 | (15) | (17.4%) |
| Voice gross margin % | 56.5% | 60.4% | 58.9% | 56.8% | 58.2% | 58.9% | 58.2% | (0.7%) | |
| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| | | | | | | | | | |
| Voice connections by type ² | 000's | 000's | 000's | 000's | 000's | 000's | 000's | 000's | % |
| Voice connections by type ² POTS and ISDN | 000's 215 | | 000's 159 | 000's 132 | 000's 107 | 000's | 000's | | |
| | | 000's | | | | | | 000's | % |
| POTS and ISDN | 215 | 000's 187 | 159 | 132 | 107 | 159 | 107 | 000's (52) | (32.7%) |
| POTS and ISDN VoIP | 215 69 | 000's 187 69 | 159 69 | 132 66 | 107 60 | 159 69 | 107 60 | 000's (52) (9) | % (32.7%) (13.0%) |
| POTS and ISDN VoIP Voice over wireless | 215 69 23 | 000's 187 69 24 | 159 69 20 | 132 66 17 | 107 60 14 | 159 69 20 248 | 107 60 14 181 | (52) (9) (6) | % (32.7%) (13.0%) (30.0%) (27.0%) |
| POTS and ISDN VoIP Voice over wireless | 215 69 23 307 | 000's 187 69 24 280 | 159 69 20 248 | 132 66 17 215 | 107 60 14 181 | 159 69 20 248 | 107 60 14 181 | 000's (52) (9) (6) (67) | % (32.7%) (13.0%) (30.0%) (27.0%) |
| POTS and ISDN VoIP Voice over wireless Total voice connections ³ | 215 69 23 307 H1 FY21 | 000's 187 69 24 280 H2 FY21 | 159 69 20 248 H1 FY22 | 132 66 17 215 H2 FY22 | 107 60 14 181 H1 FY23 | 159 69 20 248 H1 FY22 | 107 60 14 181 H1 FY23 | 000's (52) (9) (6) (67) H1 FY22 vs | % (32.7%) (13.0%) (30.0%) (27.0%) |
| POTS and ISDN VoIP Voice over wireless Total voice connections ³ Voice connections by customer segment | 215 69 23 307 H1 FY21 000's | 000's 187 69 24 280 H2 FY21 000's | 159 69 20 248 H1 FY22 000's | 132 66 17 215 H2 FY22 000's | 107 60 14 181 H1 FY23 000's | 159 69 20 248 H1 FY22 000's | 107 60 14 181 H1 FY23 000 's | 000's (52) (9) (6) (67) H1 FY22 vs 000's | % (32.7%) (13.0%) (30.0%) (27.0%) H1 FY23 % |
| POTS and ISDN VoIP Voice over wireless Total voice connections ³ Voice connections by customer segment Consumer | 215 69 23 307 H1 FY21 000's | 000's 187 69 24 280 H2 FY21 000's | 159 69 20 248 H1 FY22 000's | 132 66 17 215 H2 FY22 000's 54 | 107 60 14 181 H1 FY23 000's | 159 69 20 248 H1 FY22 000's | 107 60 14 181 H1 FY23 000's | 000's (52) (9) (6) (67) H1 FY22 vs 000's (18) | % (32.7%) (13.0%) (30.0%) (27.0%) H1 FY23 % (28.1%) |

¹ Includes voice access (baseband), interconnect, and international calling costs.

Analysis & KPI's - Broadband

| Analysis & KPI's - Broadband | | | | | | | | | |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| | \$m | % |
| Total broadband revenue | 337 | 333 | 324 | 315 | 313 | 324 | 313 | (11) | (3.4%) |
| Broadband product costs ⁴ | (171) | (160) | (158) | (163) | (164) | (158) | (164) | (6) | (3.8%) |
| Broadband gross margin | 166 | 173 | 166 | 152 | 149 | 166 | 149 | (17) | (10.2%) |
| Broadband gross margin % | 49.3% | 52.0% | 51.2% | 48.3% | 47.6% | 51.2% | 47.6% | (3.6%) | |
| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| Broadband connections by technology | 000's | % |
| Copper | 157 | 131 | 113 | 95 | 79 | 113 | 79 | (34) | (30.1%) |
| Fibre | 381 | 395 | 402 | 415 | 423 | 402 | 423 | 21 | 5.2% |
| Wireless | 166 | 178 | 187 | 194 | 202 | 187 | 202 | 15 | 8.0% |
| Total broadband connections | 704 | 704 | 702 | 704 | 704 | 702 | 704 | 2 | 0.3% |
| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| Broadband connections by customer segment | 000's | % |
| Consumer | 598 | 595 | 593 | 595 | 594 | 593 | 594 | 1 | 0.2% |
| Business | 103 | 105 | 105 | 104 | 104 | 105 | 104 | (1) | (1.0%) |
| Wholesale and other | 3 | 4 | 4 | 5 | 6 | 4 | 6 | 2 | 50.0% |
| Total broadband connections | 704 | 704 | 702 | 704 | 704 | 702 | 704 | 2 | 0.3% |

⁴ Includes broadband access (UBA/UCLL/Fibre), modem and e-mail platform support costs.

² Prior year connection numbers have been restated to reflect updated POTS connection numbers.

³ Excludes Cloud Telephony which has been moved to Managed Networks.

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|--|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Cloud revenue | 113 | 116 | 119 | 114 | 116 | 119 | 116 | (3) | (2.5%) |
| Security revenue | 19 | 20 | 18 | 19 | 18 | 18 | 18 | - | - |
| Service management revenue | 85 | 90 | 87 | 89 | 80 | 87 | 80 | (7) | (8.0%) |
| Cloud, security and service management revenue | 217 | 226 | 224 | 222 | 214 | 224 | 214 | (10) | (4.5%) |
| Cloud, security and service management product costs | (38) | (47) | (48) | (55) | (54) | (48) | (54) | (6) | (12.5%) |
| Cloud, security and service management gross margin | 179 | 179 | 176 | 167 | 160 | 176 | 160 | (16) | (9.1%) |
| Cloud, security and service management gross margin % | 82.5% | 79.2% | 78.6% | 75.2% | 74.8% | 78.6% | 74.8% | (3.8%) | |
| Contribution margin (approximated) % ¹ | 34.6% | 38.5% | 34.8% | 37.4% | 32.7% | 34.8% | 32.7% | (2.1%) | |
| Cloud KPIs | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| Number of private cloud clients ² | 329 | 359 | 346 | 346 | 340 | 346 | 340 | (6) | (1.7%) |
| Number of public cloud clients | 304 | 335 | 335 | 353 | 295 | 335 | 295 | (40) | (11.9%) |
| Power usage efficiency for dedicated data-centre sites | 1.50 | 1.48 | 1.49 | 1.50 | 1.50 | 1.49 | 1.50 | 0.01 | 0.7% |
| Megawatt hours for dedicated data centre sites | 22,091 | 22,874 | 21,664 | 22,181 | 22,212 | 21,664 | 22,212 | 548 | 2.5% |
| Security KPIs | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| Number of security clients ² | 1,153 | 1,174 | 1,110 | 1,107 | 1,043 | 1,110 | 1,043 | (67) | (6.0%) |
| Average monthly revenue per security client | 2,746 | 2,839 | 2,703 | 2,861 | 2,876 | 2,703 | 2,876 | 173 | 6.4% |
| Service management KPIs | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
| Number of service management clients ² | 671 | 694 | 712 | 688 | 670 | 712 | 670 | (42) | (5.9%) |
| Average monthly revenue per service management client | 21,113 | 21,614 | 20,365 | 21,560 | 19,900 | 20,365 | 19,900 | (465) | (2.3%) |

¹ Contribution margin is defined as reported gross margin less labour and other costs that are directly attributable to the implementation and ongoing support of specific contract services.

specific contract services.

² The client count measures for private cloud, security and service management have been retrospectively updated following improvements in the classification of clients that consume more than one variant of a service across the Spark Group.

| Analysis & k | KPI's - Procurement | and partners |
|--------------|---------------------|--------------|
|--------------|---------------------|--------------|

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Procurement and partners revenue | 236 | 178 | 301 | 237 | 319 | 301 | 319 | 18 | 6.0% |
| Procurement and partners product costs | (216) | (155) | (275) | (210) | (292) | (275) | (292) | (17) | (6.2%) |
| Procurement and partners gross margin | 20 | 23 | 26 | 27 | 27 | 26 | 27 | 1 | 3.8% |
| Procurement and partners gross margin % | 8.5% | 13.0% | 8.6% | 11.4% | 8.5% | 8.6% | 8.5% | (0.1%) | |

Analysis & KPI's - Managed data, network and services

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Collaboration | 33 | 35 | 38 | 40 | 39 | 38 | 39 | 1 | 2.6% |
| Managed data and networks | 107 | 107 | 102 | 103 | 103 | 102 | 103 | 1 | 1.0% |
| Managed data, network and services revenue | 140 | 142 | 140 | 143 | 142 | 140 | 142 | 2 | 1.4% |
| Managed data, network and services product costs ³ | (68) | (69) | (75) | (71) | (78) | (75) | (78) | (3) | (4.0%) |
| Managed data, network and services gross margin | 72 | 73 | 65 | 72 | 64 | 65 | 64 | (1) | (1.5%) |
| Managed data, network and services gross margin % | 51.4% | 51.4% | 46.4% | 50.3% | 45.1% | 46.4% | 45.1% | (1.3%) | |

 $^{^{3}}$ Includes wide area network access, international data, network backhaul and videoconferencing platform costs.

Statement of cash flows

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | 6 H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|-----------|
| | \$m | % |
| Cash flows from operating activities | - | | | | | | - | | |
| Receipts from customers | 1,828 | 1,719 | 1,901 | 1,755 | 1,975 | 1,901 | 1,975 | 74 | 3.9% |
| Receipts from interest | 16 | 16 | 13 | 11 | 16 | 13 | 16 | 3 | 23.1% |
| Payments to suppliers and employees | (1,321) | (1,137) | (1,327) | (1,279) | (1,460) | (1,327) | (1,460) | (133) | (10.0%) |
| Payments for income tax | (118) | (70) | (93) | (67) | (120) | (93) | (120) | (27) | (29.0%) |
| Payments for interest on debt | (23) | (23) | (23) | (25) | (23) | (23) | (23) | - | -% |
| Payments for interest on leases | (16) | (10) | (10) | (9) | (15) | (10) | (15) | (5) | (50.0%) |
| Payments for interest on leased customer equipment assets | (4) | (4) | (3) | (3) | (4) | (3) | (4) | (1) | (33.3%) |
| Net cash flows from operating activities | 362 | 491 | 458 | 383 | 369 | 458 | 369 | (89) | (19.4%) |
| Cash flows from investing activities | | | | | | | | | |
| Proceeds from sale of property, plant and equipment | - | 6 | - | - | 1 | - | 1 | 1 | NM |
| Proceeds from sale of business | 8 | 22 | - | - | 894 | - | 894 | 894 | NM |
| Proceeds from long-term investments | - | 6 | 3 | 1 | - | 3 | - | (3) | (100.0%) |
| Receipts from finance leases | 2 | 4 | 2 | 1 | 1 | 2 | 1 | (1) | (50.0%) |
| Receipts from loans receivable | - | 1 | - | - | - | - | - | - | NM |
| Payments for purchase of businesses net of cash acquired | - | (25) | - | (7) | - | - | - | - | NM |
| Payments for, and advances to, long-term investments | (4) | (9) | (39) | (20) | (2) | (39) | (2) | 37 | 94.9% |
| Payments for purchase of property, plant and equipment, | (212) | (118) | (216) | (209) | (246) | (216) | (246) | (30) | (13.9%) |
| intangibles (excluding spectrum) and capacity | (212) | (110) | (210) | (203) | (240) | (210) | (240) | (30) | (13.370) |
| Payments for spectrum intangible assets | - | (51) | - | - | - | - | - | - | NM |
| Payments for capitalised interest | (3) | (3) | (3) | (5) | (5) | (3) | (5) | (2) | (66.7%) |
| Net cash flows from investing activities | (209) | (167) | (253) | (239) | 643 | (253) | 643 | 896 | NM |
| Cash flows from financing activities | | | | | | | | | |
| Net (repayments of)/proceeds from debt | 100 | (138) | 99 | 115 | (517) | 99 | (517) | (616) | NM |
| Payments for dividends | (167) | (163) | (225) | (224) | (234) | (225) | (234) | (9) | (4.0%) |
| Payments for leases | (20) | (36) | (33) | (36) | (31) | (33) | (31) | 2 | 6.1% |
| Payments for leased customer equipment assets | (16) | (18) | (25) | (21) | (15) | (25) | (15) | 10 | 40.0% |
| Net cash flows from financing activities | (103) | (355) | (184) | (166) | (797) | (184) | (797) | (613) | NM |
| Net cash flows | 50 | (31) | 21 | (22) | 215 | 21 | 215 | 194 | NM |
| Opening cash position | 53 | 103 | 72 | 93 | 71 | 72 | 71 | (1) | (1.4%) |
| Closing cash position | 103 | 72 | 93 | 71 | 286 | 93 | 286 | 193 | NM |

Analysis & KPIs - Free cash flows and movement in working capital

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| EBITDAI | 500 | 619 | 538 | 612 | 1,042 | 538 | 1,042 | 504 | 93.7% |
| Excluding | | | | | | | | | |
| Other gains and impairments | 4 | 22 | 14 | 10 | 536 | 14 | 536 | 522 | NM |
| EBITDAI ex. other gains and impairments | 496 | 597 | 524 | 602 | 506 | 524 | 506 | (18) | (3.4%) |
| Less | | | | | | | | | |
| Cash paid on maintenance capital expenditure | 185 | 104 | 188 | 184 | 200 | 188 | 200 | 12 | 6.4% |
| Cash paid on interest | 27 | 21 | 23 | 26 | 26 | 23 | 26 | 3 | 13.0% |
| Cash paid on tax payments | 118 | 70 | 93 | 67 | 120 | 93 | 120 | 27 | 29.0% |
| Cash paid on leases | 34 | 50 | 56 | 56 | 45 | 56 | 45 | (11) | (19.6%) |
| Total cash payments on capital expenditure, interest, tax and lease | 364 | 245 | 360 | 333 | 391 | 360 | 391 | 31 | 8.6% |
| Free cash flow ¹ | 132 | 352 | 164 | 269 | 115 | 164 | 115 | (49) | (29.9%) |
| Change in working capital | | | | | | | | | |
| Change in receivables | (92) | 104 | (42) | 104 | (59) | (42) | (59) | (17) | (40.5%) |
| Change in payables | 61 | (45) | (63) | 78 | 3 | (63) | 3 | 66 | NM |
| Change in inventory | (11) | (20) | 29 | 14 | 1 | 29 | 1 | (28) | (96.6%) |
| Change in contract assets | (11) | (2) | (5) | 3 | 3 | (5) | 3 | 8 | NM |
| Change in prepayments (excluding CAPEX) | 12 | (27) | 37 | (37) | 22 | 37 | 22 | (15) | (40.5%) |
| Total change in working capital - increase/(decrease) | (41) | 10 | (44) | 162 | (30) | (44) | (30) | 14 | 31.8% |
| Cash conversion | 102% | 97% | 110% | 79% | 102% | 110% | 102% | -8% | (7.1%) |

¹ As reported in H2 FY22 the free cash flow has been redefined from FY23 to minimise the impact of short-term working capital volatility and to support incremental growth capital expenditure. Comparative periods have been updated to reflect the new definition.

Group capital expenditure

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 v | s H1 FY23 |
|--|---------|---------|---------|---------|---------|---------|---------|-----------|-----------|
| Maintenance Capex | \$m | % |
| Cloud | 9 | 11 | 7 | 8 | 11 | 7 | 11 | 4 | 57.1% |
| Converged Communications Network (CCN) | 15 | 12 | 11 | 11 | 16 | 11 | 16 | 5 | 45.5% |
| International cable construction and capacity purchases | 1 | 8 | 1 | 6 | - | 1 | - | (1) | (100.0%) |
| IT systems | 64 | 53 | 87 | 63 | 62 | 87 | 62 | (25) | (28.7%) |
| Mobile network | 58 | 48 | 62 | 38 | 69 | 62 | 69 | 7 | 11.3% |
| Core sustain and resiliency | 34 | 21 | 26 | 27 | 36 | 26 | 36 | 10 | 38.5% |
| Other | 9 | 5 | 3 | 4 | 6 | 3 | 6 | 3 | 100.0% |
| Total maintenance capital expenditure excluding spectrum | 190 | 158 | 197 | 157 | 200 | 197 | 200 | 3 | 1.5% |
| Growth Capex | | | | | | | | | |
| 5G acceleration | - | - | 12 | 13 | - | 12 | - | (12) | (100.0%) |
| Data centres | - | 1 | 9 | 22 | 50 | 9 | 50 | 41 | NM |
| Total growth capital expenditure excluding spectrum | | 1 | 21 | 35 | 50 | 21 | 50 | 29 | NM |
| Total capital expenditure excluding spectrum | 190 | 159 | 218 | 192 | 250 | 218 | 250 | 32 | 14.7% |
| Total capital expenditure excluding spectrum to operating revenue and other gains | 10.6% | 8.8% | 11.5% | 10.5% | 9.9% | 11.5% | 9.9% | | |
| Total capital expenditure excluding spectrum to adjusted operating revenue and other gains | 10.6% | 8.8% | 11.5% | 10.5% | 12.8% | 11.5% | 12.8% | | |
| Mobile spectrum | - | 51 | - | - | - | - | - | - | NM |
| Total capital expenditure including spectrum | 190 | 210 | 218 | 192 | 250 | 218 | 250 | 32 | 14.7% |
| Total capital expenditure including spectrum to operating revenue and other gains | 10.6% | 11.7% | 11.5% | 10.5% | 9.9% | 11.5% | 9.9% | | |
| Total capital expenditure including spectrum to adjusted operating revenue and other gains | 10.6% | 11.7% | 11.5% | 10.5% | 12.8% | 11.5% | 12.8% | | |

Capital expenditure is the additions to property, plant and equipment and intangible assets (excluding goodwill, acquisitions and other non-cash additions that may be required by NZ IFRS, such as decommissioning costs) and additions to capacity right-of-use assets where such additions are paid upfront.

Analysis & KPI's - Capital expenditure depreciation and amortisation

On adoption of NZ IFRS 16 *Leases*, assets associated with capacity arrangements which were previously recognised within intangible assets have been reclassified to right-of-use assets. Payments for capacity purchases remain within Spark's definition of capital expenditure. Total depreciation on property, plant and equipment, depreciation on capacity right-of-use assets and amortisation of intangible assets is reconciled below:

| | H1 FY21 | H2 FY21 | H1 FY22 | H2 FY22 | H1 FY23 | H1 FY22 | H1 FY23 | H1 FY22 vs | H1 FY23 |
|---|---------|---------|---------|---------|---------|---------|---------|------------|---------|
| | \$m | % |
| Depreciation - property, plant and equipment | 124 | 118 | 116 | 118 | 114 | 116 | 114 | (2) | (2.0%) |
| Depreciation - right-of-use assets ¹ | 11 | 11 | 11 | 11 | 11 | 11 | 11 | - | NM |
| Amortisation - intangible assets | 84 | 82 | 83 | 86 | 79 | 83 | 79 | (4) | (4.8%) |
| Total capital expenditure depreciation and amortisation | 219 | 211 | 210 | 215 | 204 | 210 | 204 | (6) | (2.9%) |

¹ Includes depreciation on capacity right-of-use assets only as these are included within Spark's definition of capital expenditure.